

# **Statement of purpose**

Health and Social Care Act 2008

## **Part 2**

### **Aims and objectives**

Please read the guidance document *Statement of purpose: Guidance for providers*.

### **Aims and objectives**

*What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose*

#### The Aims and Objectives of the Practice

Our aim is to provide modern, up-to-date, high quality medical care to all our patients in a friendly, relaxing environment, to maintain the traditional values of the "Family Doctor" and yet be in the forefront of future developments in General Practice. We are committed to continually improve the service we provide and to be responsive to patients needs and expectations.

Our service includes Ante-natal Care, Counselling, Dieticians, Nursing Homes, Immunisations, Injections, Minor Injuries, Minor Operations, Well Person Medicals, Non NHS Medical Examinations, Disease Clinics, Foreign Travel - advice and immunisations Cervical Screening and Family Planning. We also offer private services and complimentary services.

The Cross Keys Practice endeavours to deliver the best quality care possible to there patients at all times. The partners would like hear of any instances where the patient feels they have not recived the quality of care they feel they should have. We would encourage those patients speak to the Practice Manager or use the suggestion box located within the main surgeries.

Our principle is continunity of care and all clinicans and staff respect the privacy and dignity of all our patients by behaving in a professional manner at all times.

#### The Name and Address of the Registered Provider

The Cross Keys Practice is located at 60 High Street, Princes Risborough,Bucks, HP27 0AX, Church Road, Chinnor, Oxon, OX39 4PG and Lincoln House, New Road Princes Risborough Bucks HP27 0JN.

#### Qualifications and Experience

Dr Thomas Neale B.Sc., M.B.B.S. (1992) M.R.C.G.P., D.R.C.O.G.

Qualified at Royal Free Hospital in 1992 and joined the practice in 1998. Special interests are dermatology and medical education.

Dr Lucy Guest M.B.Ch.B. (1991) B.A., D.R.C.O.G., M.R.C.G.P.

Qualified at Oxford in 1991and joined the practice in 2000.

Dr Ally Wilson M.B.B.S. (1999) M.R.C.G.P., D.R.C.O.G.

Qualified at Kings College London in 1999 and joined the practice in 2004.

Dr Richard Burkimsher BM BS MRCP DRCOG

Qualified at Nottingham in 2007 and joined the practice in 2014. Has particular clinical interest in diabetes, teaching and joint injections.

Dr Lucy Spanswick BmedSc (2004), MBChB (2009), DRCOG, MRCP

Qualified at Warwick University in 2009.

#### General Practitioners

Dr Alexandra Brodie - MBBS, DRCOG, MRCP

Qualified from Imperial College School of Medicine in 1998

Joined the practice in 2015.

Dr Joanna Goldie-Brammer - MBBS, BSc(Hons), M.R.C.G.P.

Qualified from King's College London, School of Medicine in August 2009

Joined the Practice in 2016

Dr Rachel Babajee - BMBSc (Hons), DRCOG, MRCP

Qualified from Southampton University in 2010

Joined the Practice in 2015

Dr Lucinda Lo MBBS, BSc, DRCOG, MRCP

Qualified from Imperial College London in 2010

Joined the Practice in 2017

Dr Lisa Miller MBBS, MA, MRCP, DFRS

Qualified at Manchester University in 1989 and joined the practice in April 2013. Main interests are narrative medicine and education. Also a course tutor for postgraduate certificate in teaching in primary care for the London Deanery.

Staff - have been recruited to fulfil the requirements of the surgery and have been trained or have experience in their specific roles.

#### Organisational Establishments

The practice has been established for over 60 years as a general practice and mainly consults patients at 60 High Street Princes Risborough and Church Road Chinnor. We also occasionally run clinics at Lincoln House, New Road, Princes Risborough.

The surgery is open from 8am to 6:30pm Monday to Friday. We also run extended hours surgery before 8am and after 6.30pm on selected day during the week and selected Saturdays 8am to 12 noon. Please contact reception for details. We are able

to facilitate GP, Nursing and HCA consultations and disease clinics, immunisation etc.

Treatments provided.

Ante-natal care, Counselling, Dieticians, Nursing Homes, Health Visitors, Immunisations, injections, Minor Injuries, Minor Operations, Well person Checks, Non NHS Medical Examinations, Out Patient Clinics, Disease Management, Foreign Travel and Immunisations, Cervical Screening and Family Planning etc.

Facilities which are available for patients

- General Medical Services
- Direct Enhanced Services (DES)
- Local Enhanced Services (LES)
- Disease Management / Clinics
- Baby Clinics
- Immunisations
- Private Medical Services
- Travel Clinics
- Disable Access
- Loop hearing system available
- Car Parking
- Baby Changing Facility

The needs which the service are intended to meet

The Practice seeks to meet the requirements of our local community and is working closely with local providers and patients. This is to achieve the best possible service we can for our patients by maintaining high level of patient care in a timely and cost effective way.

Complaints

The Practice has a procedure in place to deal with verbal and written complaints. Please contact the practice manager for details.

Box will expand if completed using a computer